



“A Dynamic and Secure Retirement Benefits Sector”

Kenya Social Protection Conference 2018

***Enhancing Accountability for Social Protection Programs in
Kenya***

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Outline

- ❖ RBA's Role in Social Protection
- ❖ Social Protection Accountability
- ❖ Demand & Supply Side Accountability
- ❖ Accountability Tools
- ❖ Conclusion

RBA'S Mandate, Vision & Mission

Vision: A dynamic and secure retirement benefits sector

REGULATE & SUPERVISE

Establishment and Management of retirement benefits schemes

PROTECT

Interests of scheme members and sponsors

DEVELOP & PROMOTE

The Retirement benefits industry

ADVISE

The Cabinet Secretary to The National Treasury on national policy relating to the industry

IMPLEMENT

All government policy relating to the industry

Mission: To develop, safeguard and deliver value to the retirement benefits sector through excellence in service delivery

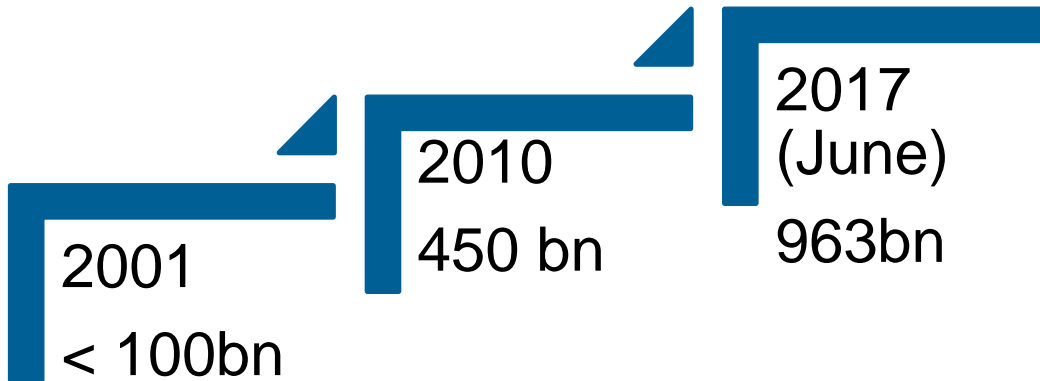


KENYAN RETIREMENT BENEFITS ARRANGEMENTS

	Social Pensions (Cash Transfers)	Civil Service Pension Schemes	National Social Security Fund	Occupational Schemes (Incl. Umbrella)	Individual Schemes
Legal Structure	Policy on Aging	Acts of Parliament	Act of Parliament	Trust Deed	Trust Deed
Membership	Over 65 (Pilot) Over 70 (all)	All civil servants (County Govts Occupn Schemes)	Formal sector workers in companies	Formal sector workers in companies with schemes	Individuals in formal/informal sector join voluntary
Funding	Non-funded (Exchequer)	Non-funded (Exchequer)	Funded US\$ 2.4 bn	Funded US\$ 6.7 bn	Funded US\$ 0.4 bn
Regulation	Min. resp Social Sec.	Exempt from RBA	RBA	RBA	RBA

Industry Performance

Assets: Kes



Schemes: 1,300



Registered Service Providers

2001

- Managers: 11
- Custodians: 10:
- Administrators: -

2017

- Managers: 21
- Custodians: 11:
- Administrators: 31

Members: 3.0 Million



Social Protection Accountability

- ❑ Accountability & good governance are strong themes of development interventions in general.
- ❑ Are rarely applied systematically in social protection programs
- ❑ Social protection accountability focuses on two main areas, namely;
 - ❑ Flow of information
 - ❑ Flow of funds
- ❑ Social Accountability focuses both on the demand and supply side
- ❑ What demand and supply side tools, mechanisms and approaches are used to improve accountability?



Demand Side Accountability.

- ❑ Provides citizens & beneficiaries with channels to hold providers and policy makers accountable through feedback and responses to complaints.
- ❑ Citizen participation is required in designing, implementing and monitoring social protection programs
- ❑ Outcome is improved by the ability of citizens to hold providers accountable, which in turn enhances human development outcomes

Supply Side Accountability.

- ❑ Usually conducted by service or program providers.
- ❑ Main aim is to ensure appropriate use of financial resources and improved program management
- ❑ Involves roles & responsibilities setting among service providers as a prerequisite for accountability
 - ❑ For Clarity & coordination where social protection programs are offered in several government departments
- ❑ Improved governance reduces targeting errors, fraud, corruption, coverage thereby contributing to human development.



Accountability Tools

Program Activities	Supply Side	Demand Side
Beneficiary Selection	<ul style="list-style-type: none"> • Audits • Spot Checks • Database Cross checks • Dispute resolution mechanisms • Information Access 	<ul style="list-style-type: none"> • Participatory selection • Third party monitoring • Appeals processes • Informal feedbacks
Service delivery/benefits payments	<ul style="list-style-type: none"> • Audits • Spot Checks • Process evaluation 	<ul style="list-style-type: none"> • Social Audits • Beneficiary surveys • Citizen report cards • Complaints and appeals
Dispute Resolution	<ul style="list-style-type: none"> • Complaints handling systems 	<ul style="list-style-type: none"> • Complaints & appeals • Whistle blowing mechanisms
Exit	<ul style="list-style-type: none"> • Spot checks • Data base spot checks • M&E 	<ul style="list-style-type: none"> • Complaints and appeals • Whistle blowing

CONCLUSION

- ❖ Expand reach and coverage of funded retirement benefits arrangements
- ❖ Need for consolidation of social protection programs in order to enhance accountability under a coordinated approach.
- ❖ Publicize eligibility criteria for social protection programs for enhanced citizen accountability.
- ❖ Public participation in the review of social protection programs and policies to enhance citizenry abilities on playing their oversight, monitoring and whistle blowing roles among others.



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www.rba.go.ke